

Press Release

Ministry of External Affairs has already established a functional helpline for coordination on COVID-19, which has been functioning 24x7 at South Block.

2. The telephone numbers of the Control Room are **1800118797 (toll free), +91-11-23012113, +91-11-23014104 and +91-11-23017905, Fax number - +91-11-23018158 and email : covid19@mea.gov.in.**

3. In addition to the above helplines, the following officers are available to provide assistance for the respective geographical areas mentioned against each:

Region	Name of the Officer	Tel.No. (Code for land line: +91-11) (Code for Mobile: +91)
Latin America & Caribbean	1. Ms. Gloria Gangte, JS(LAC) 2. Mr. Anoop Bijily, IFS(OT) 3. Ms. Anchita Kethwas, IFS(OT)	49018385 M: 9895981153
Africa	1. Mr. R. Ravindra, JS(C&WA) 2. Ms. Aarsha N S, IFS(OT) 3. Mr. Ashokkumar R., IFS(OT)	49018431 M: 9751888687
Russia & Central Asia	1. Mr. Manish Prabhat, JS(ERS) 2. Mr. Digvijay Sanjay Patil, IFS(OT) 3. Ms. Rangashree T, IFS(OT)	23013410 M: 7291078057
Gulf	1. Dr. T.V.Nagendra Prasad, JS(Gulf) 2. Ms. Jagpreet Kaur, IFS(OT) 3. Mr. Muhammed Abdul Jaleel, IFS(OT)	49018480 M: 9205066104
China	1. Mr. Naveen Srivastava, JS(EA) 2. Ms. Renjina Mary Varghese, IFS(OT) 3. Mr. Anil Kumar Jhaharia, IFS(OT)	23012038 M: 9736424773

Japan/Korea/Mongolia	1. Dr. Sahil Kumar, Under Secretary (EA) 2. Mr. Ashish Cherian Samuel, IFS(OT) 3. Ms. Anviti Chaturvedi, IFS(OT)	23015025 M: 8447419492
Nepal/Bhutan	1. Mr. Amit A. Shukla, Director(North) 2. Ms. Namgay Choden, OT (SSFSI) 3. Mr. Vaibhav Sunil Gondane, IFS(OT)	23011710 M: 8805176550
South East Asia except Singapore, Philippines & Malaysia	1. Mr. Shashank Vikram, Director (OIA-I) 2. Mr. Nikhil Kumar, IFS(OT) 3. Ms. Pujya Priyadarshni, IFS(OT)	24197935 M: 8920616090
Sri Lanka & Maldives	1. Mr. Amit Narang, JS(IOR) 2. Mr. Phurpa Tshering, OT (SSFSI) 3. Mr. Vikram Grewal, IFS(OT)	23012591 M: 9560415859
Bangladesh & Myanmar	1. Ms. Smita Pant, JS(BM) 2. Mr. Chittyreddy Sripal, IFS(OT) 3. Ms. Reeta Meena, IFS(OT)	49016744 M: 8639730094
Singapore & Philippines	1. Mr. Vishvas V. Sapkal, JS(South) 2. Mr. Dhananjay Singh Yadav, IFS(OT) 3. Mr. Dhruv Mittal, IFS(OT)	49015244 M: 9971873778
Europe except Italy & Spain	1. Mr. Sandeep Arya, JS(EW) 2. Ms. Kanishka Singh, IFS(OT) 3. Mr. Navendu Shekhar, IFS(OT)	23014416 M: 9818957919
Iran & Afghanistan	1. Dr. M. Suresh Kumar, Director (PAI) 2. Mr. Mohammad Hashim, IFS(OT) 3. Ms. Smriti Mishra, IFS(OT)	49016685 M: 9520493377
Malaysia	1. Mr. S. Inbasekar, Director (South) 2. Ms. Soumya Ranjan Rout, IFS(OT) 3. Mr. Seviti Sai Murali, IFS(OT)	49015229 M: 8122242396
USA/Canada	1. Dr. Rakesh Pandey, DS (AMS) 2. Mr. Atheeth Sajeewan, IFS(OT) 3. Ms. Avantika Singh, IFS(OT)	23015447 M: 7907845720
Italy & Spain	1. Ms. Neetu Bhagotia, Director (EW) 2. Ms. Upasana Mohapatra, IFS(OT) 3. Mr. Shubham Yadav, IFS(OT)	23010710 M: 8221089606